

Electronic Acknowledgement Receipt

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Title of Invention:	Ideal transfer of call handling from automated systems to human operators based on forecasts of automation efficacy and operator load
First Named Inventor/Applicant Name:	Eric J. Horvitz
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Information Disclosure Statement (IDS) Filed (SB/08)	30353001SupplDS.pdf	745668 e5fd58ac2c6ad74cd0ef44c7951791bc85725ffa	no	4

Warnings:

Information:

2	NPL Documents	NPL.pdf	1251233	no	29
			f6aa859d3931f2eb46b9952e4a942c026ad63836		
Warnings:					
Information:					
Total Files Size (in bytes):				1996901	
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